



Colorado Department of Law
Consumer Credit Unit - CAR
Ralph L. Carr Colorado Judicial Center
1300 Broadway, 6th Floor
Denver, CO 80203
Phone: (720) 508-6022
Fax: (720) 508-6033
Email: car@coag.gov

Dear Consumer:

The Consumer Credit Unit licenses and regulates collection agencies engaging in consumer debt collection in the State of Colorado through the administration of the Colorado Fair Debt Collection Practices Act (“CFDCPA”).

TO FILE A COMPLAINT:

Complete the attached form and enclose **one** copy of all documents about your complaint. **DO NOT SEND ORIGINALS.**

We will review your complaint to determine if our office has the statutory authority to proceed. If we have jurisdiction, we may send a copy of your complaint to the company for its response. You will receive a copy of the company’s response unless it is kept for additional investigation.

If we do not have jurisdiction over the matter, we will refer your complaint to the proper authority. We will notify you if we are unable to assist you.

It may take time to investigate your complaint. If a lawsuit has been filed against you, it is important that you appear in court and respond to all legal documents, as we cannot reverse a court order.

We are prohibited by law from giving legal advice. To preserve any legal rights you may have, you may wish to consult a private attorney about your legal options under the law.

For further information about the Consumer Credit Unit or the Colorado Fair Debt Collection Practices Act, visit the Collection Agency Regulation website:
www.coag.gov/car.



**Colorado Department of Law
Colorado Uniform Consumer Credit Code
Phil Weiser, Attorney General**

SEND TO:

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Name		

Address		

City	State	Zip Code
_____	_____	_____

Phone Number		

Email Address		

Company's Name		

Company's Address		

City	State	Zip Code
_____	_____	_____

Company's Phone Number		

Are you an Active member or retired member of the U.S. Armed Forces or a dependent?

___ Yes ___ No _____ **Branch**

Military Status: _____

Pay Grade: _____

ATTENTION: Please read instructions and attach copies of all documents.

Explanation of your complaint:

By submitting this complaint, I hereby certify I am the above listed individual and authorize the above listed company and/or its agents to discuss the details of my complaint with representatives of the Colorado Attorney General's Office. I verify I have read the preceding information and it is true to the best of my knowledge.

Signature

Date