AG Weiser Releases Top Consumer Complaints of 2019

Attorney General Phil Weiser today unveiled a list of the top 10 consumer complaints and inquiries received by his office in 2019. During 2019, consumers filed 9,819 complaints and inquiries with the Consumer Protection Section of the Office of the Attorney General, a 7.8% increase from 2018.

Weiser: Colorado consumers are getting hit with hidden fees. I can help.

Whether it’s undisclosed “resort fees” at a hotel, CenturyLink’s internet access fee or some other company’s undisclosed charged tacked on at the moment of sale, consumers need to watch their receipts closely to protect themselves from unfair charges. Hidden fees show up in a range of industries.

The IRS doesn't initiate contact with taxpayers by email, text messages or social media channels

Thousands of people have lost millions of dollars and their personal information to tax scams. Scammers use the regular mail, telephone, or email to set up individuals, businesses, payroll and tax professionals. Recognize the telltale signs of a scam.

Take time to report fraud or suspicious activity

Every report we receive gives us insights into problems that people are experiencing in the marketplace and helps us to identify and prioritize problems for potential action. The result: better outcomes for consumers, businesses, and a better marketplace for Coloradans.

Tell us your story

StopFraudColorado.Gov