PHIL WEISER Attorney General

NATALIE HANLON LEH Chief Deputy Attorney General

SHANNON STEVENSON Solicitor General

TANJA WHEELER Associate Chief Deputy Attorney General



STATE OF COLORADO

DEPARTMENT OF LAW

RALPH L. CARR COLORADO JUDICIAL CENTER 1300 Broadway, 6th Floor Denver, Colorado 80203 Phone (720) 508-6000

Consumer Protection Section Consumer Credit Unit

# **COLLECTION AGENCY LICENSE APPLICATION INFORMATION**

"Any person acting as a collection agency must possess a valid license issued by the administrator in accordance with this article 16 and any rules adopted pursuant thereto." pursuant to § 5-16-118 of the Colorado Fair Debt Collection Practices Act (CFDCPA).

# <u>The Colorado Fair Debt Collection Practices Act ("CFDCPA") applies to the</u> <u>following collection agencies and debt collectors:</u>

- Collection agencies located within this state;
- Collection agencies outside this state that collect or attempt to collect from consumers who reside within this state for a creditor with a place of business located within this state;
- Collection agencies outside this state that regularly collect or attempt to collect from consumers who reside within this state for a creditor with a place of business located outside this state; or
- Collection agencies outside this state that solicit or attempt to solicit debts for collection from a creditor with a place of business located within this state;
- Debt/judgment buyers that are now the owners of debts that were in default at the time they acquired ownership of those debts;
- Creditors that collect their own debts using another name, which would indicate that a third person is collecting or attempting to collect such debts.

# How to apply for a collection agency license

- Start by downloading and saving this application packet.
- Use the fillable fields to type your answers in. You may use the tab key to navigate to the next field.
- Complete the application and all applicable forms (refer to the Checklist of items below).
- Make sure the application and all applicable forms are signed and send, via mail, with a check for the investigation fee to our office.

#### Fee Information

#### Investigation Fee (due with your completed application)

There is a one-time investigation fee of **\$500**, which is due with your completed application pursuant to § 5-16-119(3), C.R.S. and 4 CCR 903-1 Rule 1.02.

#### Licensing Fee (due upon request, once the application is deemed complete)

The licensing fee is \$1,300, which is due once the application is deemed complete. *Please do not send a check* for the licensing fee until you are requested to do so.

The investigation and licensing fees must be paid by check (subsequent, renewal fees may be paid online). Checks should be made payable to the "*Colorado Department of Law*" and mailed to our office.

Colorado Department of Law Consumer Credit Unit Ralph L. Carr Colorado Judicial Center 1300 Broadway, 6<sup>th</sup> Floor Denver, CO 80203

# **IMPORTANT LEGAL REQUIREMENTS**

## Email is our primary method of communication

While we send email reminders for some of the requirements listed below, those reminders are sent as a courtesy, and it is each licensee's responsibility to comply with all applicable laws and rules regardless of whether reminders are received.

## Timeframe to complete Application!

Please be aware, once notified the application is incomplete, the applicant must provide all necessary documents for licensure within sixty-three (63) days. Otherwise, the application shall be null and void and the applicant must then reapply for licensure, including payment of all fees, pursuant to Rule 1.02(2).

# PLEASE BE AWARE OF RENEWAL REQUIREMENTS!

"Each licensee shall make an application to renew its license in the form and manner prescribed by the administrator. The application shall be accompanied by a nonrefundable renewal fee in an amount determined by the administrator," pursuant to § 5-16-121 of the Colorado Fair Debt Collection Practices Act (CFDCPA).

Collection agencies licenses are valid from the date of issuance to the following July 1. To renew its license, a license must file its completed renewal and fee on or before July 1 each year or its license shall automatically expire," pursuant to Rule 1.06.

All collection agency licenses expire each July 1 regardless of the date issued! Renewals must be submitted no later than July 1 to avoid license expiration!

# Financial Responsibility

Financial responsibility requirements are laid out in § 5-16-124, C.R.S. and Rule 3.04 Pursuant to § 5-16-124(12), C.R.S., "A bond shall not be required of a debt buyer as long as the debt buyer does not also provide third-party debt collection."

# **Branch Locations**

A collection agency may have branch offices. Only the principal place of business must be licensed, however, you must provide a list of any branch locations. Notification of a new branch location must be received within 30 days after the branch commences business, pursuant to § 5-16-119(6), C.R.S.

# **Colorado Local Office**

Licensed collection agencies must maintain a Colorado office open to the public during normal business hours. The office must be staffed by at least one full-time employee with access to consumer payment records, client account records, and who accepts consumer payments. This need not be a "working office" with debt collectors, solicitors, or a collections manager. It may be shared with other businesses so long as all signs and directories are clearly marked, and you are able to receive mail at this location. Pursuant to Rule 1.09(2), a collection agency that uses a third-party to provide a Colorado local office is responsible for actions of the third-party that violate the CFDCPA. See § 5-16-123(1)(b)(I)(A), C.R.S. and Rule 1.09.

# **Collections Manager and Principals of the Agency**

Licensed collection agencies must be owned by, or employ as collections manager or an executive officer of the agency, at least one individual who has been engaged in a responsible position in an established collection agency for a period of at least two years, or other business experience that has provided comparable experience in collections pursuant to § 5-16-119(1)(2)(I) and (II), C.R.S.

Other principals of the collection agency must complete a Personal Affidavit. See §§ 5-16-119(2)(d) and 5-16-120, C.R.S.

# Important Change Requirements

Certain changes require timely notification or a new license application or the license shall automatically expire. The changes requiring such notification or new license application, pursuant to § 5-16-122, C.R.S., are as follows:

#### Changes requiring notification within 30 days

Pursuant to § 5-16-122(1)(a), C.R.S., Upon any of the following changes, the licensee shall notify the administrator in writing of the change within thirty days after its occurrence:

- (I) Change of business name or address;
- (II) If a corporation or limited liability company, change in ownership of ten or more percent but less than fifty percent of the corporate stock or ownership interest.

Pursuant to § 5-16-122(1)(b), C.R.S., "If the licensee fails to provide written notification, the license shall automatically expire on the thirtieth day following the change."

#### Changes requiring new application within 30 days

Pursuant to § 5-16-122(2)(a), C.R.S., Upon any of the changes specified in subsection (2)(c) of this section, the licensee shall apply for a new license within thirty days of the change...The changes requiring a new license in § 5-16-122(2)(c), C.R.S. are:

- (I) In a sole proprietorship or partnership, any change in the persons owning the collection agency;
- (II) In a corporation or limited liability company, any change in ownership of fifty percent or more of the stock or ownership interest in any one transaction or cumulative change of ownership of fifty percent or more from the date of the issuance of the license or from the date of the latest renewal;
- (III) Any change of ownership structure, including but not limited to a change to or from a sole proprietorship, partnership, limited liability company, or corporation. No investigation fee shall be required in the event of a change...

Pursuant to § 5-16-122(2)(b), C.R.S., "If the licensee fails to file an application for a new license, the license shall expire on the thirtieth day following the change that necessitated the new license application."

# Additional Changes

Pursuant to § 5-16-122(3)(a), C.R.S., "Upon a change of collections manager, the licensee shall notify the administrator in the form and manner designated by the administrator. The licensee shall appoint a new collections manager within thirty days of the change."

Pursuant to § 5-16-119(6), C.R.S., "A collection agency with branch offices must notify the administrator in writing of the location of each branch office within thirty days after the branch office commences business."

# **CFDCPA Provisions not found in the Federal Fair Debt Collection Practices Act**

- The first written notice with Colorado consumers must contain specific information about Colorado consumer rights. See § 5-16-105(3), C.R.S.
- "Meaningful disclosure" of a debt collector's identity within 60 seconds of contact with the debtor. See § 5-16-106(1)(f), C.R.S.
- Prohibits a collection agency from invoking a cognovit clause (confession of judgment). See § 5-16-125(2), C.R.S.
- Liability for harassment of a consumer's employer and family in an invasion of privacy action. See § 5-16-113(8), C.R.S.
- Bond requirement (cash or surety bond). See §§ 5-16-123(1)(c), (d) and 5-16-124, C.R.S.
- Licensure requirement of collection agencies see §§ 5-16-118 and 119, C.R.S.
- Licenses may be revoked or suspended, letters of admonition may be issued to licensees or fined \$1,500 per violation, and certain violations of the CFDCPA are criminal misdemeanors. §§ 5-16-126 and 5-16-127(10)(b), C.R.S. Rules and regulations on standards of behavior may be issued by the Administrator.
- Debts cannot be reported to consumer reporting agencies and credit bureaus sooner than 30 days after mailing of the initial written notice. This does not apply to check collection or if there is no valid known address for the consumer. See § 5-16-108(1)(j), C.R.S.
- Collection agencies are mandated to have a toll-free telephone number. See § 5-16-123(1)(b)(II), C.R.S. The first written notice with Colorado consumers must contain specific information about Colorado consumer rights. More specific information is provided in the next section (below).

# **COLLECTION AGENCY APPLICATION CHECKLIST**

# To apply for a collection agency license, send the following items to our office

#### **Completed Application**

Download this application packet. Use the fillable fields to complete the application. Mail the signed application, with the below items, to our office.

#### **Investigation Fee**

Include a \$500 check for the investigation fee. Make checks payable to "Colorado Department of Law"

#### **Collections Manager Form**

Use the fillable fields to complete the Collections Manager Form (enclosed). Send the signed form to our office with the application.

#### Personal Affidavits

Use the fillable fields to complete the Personal Affidavit Form (enclosed) for each owner, partner, member, and office. Send the signed form to our office with the application.

#### Debt Purchaser Agreement (if applicable)

If applicant is a debt purchaser only, provide a copy of the debt purchase agreement with the application.

#### Financial Responsibility (if applicable)

If required to hold financial responsibility, provide proof in the form of a cash or surety bond showing the correct amount is being maintained, pursuant to § 5-16-124, C.R.S. and Rule 3.04. There is a guidance on our website regarding cash or surety bonds with electronic seals and signatures.

#### **Financial Statement**

Use the fillable fields to complete the Financial Statement for the previous year – you must use the designated form (enclosed).

#### **Bank Account Information**

Use the fillable fields to complete the Bank Account Information. Licensed collection agencies, except for debt buyers, must maintain a Trust Account for the benefit of its clients and must contain, at all times, sufficient funds due and owing to its clients. The trust account must be maintained in a commercial bank, industrial bank or savings and loan association. The bank account must be clearly designated as a trust account and must not be used as an operating account. Provide a list of all trust and operating account information on the Bank Account Information (form enclosed). If any trust account(s) are maintained in bank(s) outside of Colorado, provide a Trust Account Affidavit for each account (form enclosed). See § 5-16-123(1)(a), C.R.S. for more information

# Out-of-State Trust Account Affidavit (if applicable)

If you have any out-of-state trust accounts, provide an Out-of-State Trust Affidavit for each account.

#### **Collector and Solicitor List**

Use the fillable fields to complete the Collector and Solicitor List.

#### Sample First Notice/Validation

Provide a sample Validation/First Notice letter containing Colorado specific consumer rights advisory information. Review §§ 5-16-105(3)(c) and (d), 5-16-107(1)(I), 5-16-109(1)(a) through (e), 5-16-123(1)(b)(I)(A) and (II), C.R.S., and Rule 2.01.

#### Branch Location List (if applicable)

Use the fillable fields to complete the Branch Location List.

Requests for additional information will be sent, via email, to the Licensing/Renewals contact person provided on the application. The license fee will be requested once it is determined the application is complete.

# **COLLECTION AGENCY LICENSE APPLICATION**

# Account Information

Legal name of applicant (corporation, limited liability company, partnership, or individual person's name):

Trade names used (if different from above – see the Instructions): Physical address of principal place of business: (City) (Street address) (State) (Zip code) Mailing address (if different from above): (Street address) (City) (State) (Zip code) Phone number: \_\_\_\_\_\_ Mandatory 800 phone number: \_\_\_\_\_\_ Website (if applicable): \_\_\_\_\_ **Business Structure Information** Type of Business/Legal Structure: Corporations State of incorporation \_\_\_\_\_ Date of incorporation: \_\_\_\_\_ President: Secretary: Treasurer: CEO: Other principal employees and directors: \_\_\_\_\_ **Limited Liability Companies** State of organization: \_\_\_\_\_ Date organized: Name of managing member: \_\_\_\_\_

Please list the names and organizational titles of other members acting in leadership roles, if any. Attach additional pages if necessary.

#### **Corporations and Limited Liability Companies with Stock**

Stockholder/Member Information For corporations: If publicly traded, list all entities holding 10% or more of the stock. If privately held, number of shares must total 100% of stock. Attach additional pages if necessary.

artnerships			
itate of formation:	Da	ate of formation:	
Type of Partnership: if Limited, include each partner's share)			
ist names of partners – general and limited	. Attach additi	onal pages if necessary.	
ole Proprietors			
egal name of proprietor:		First date of operation:	
Home address:			
Street address)	(City)	(State)	(Zip code)
Social security number:		Date of birth:	
The above information is required by §§ 14	-14-113 and 24	I-34-107. C.R.S. and may be used	to revoke.

suspend, or deny licenses as determined by the state child support enforcement agency for noncompliance with support orders or subpoenas/warrants relating to paternity and child support).

# Primary Contact Information for Important Business Matters

Provide the name, mailing address, phone number, and email address for each of the following categories of correspondence. Please provide a unique email address for each individual. Email is our primary method of communication. If this contact information is not up to date, you may miss important emails from us regarding important business matters. If you are using a third-party for any categories listed below, please ensure they are authorized to be the contact for future matters or update the contact information as needed.

#### Contact Person for Licensing/Renewals Compliance

Contact's name, title, and department:

Contact's mailing address:			
Street address)	(City)	(State)	(Zip code)
Phone Number:	Email:		
Contact Person for Examinations Comp	liance		
Contact's name, title, and department:			
Contact's mailing address:			
Street address)	(City)	(State)	(Zip code)
hone Number:	Email:		
Contact Person for Consumer Complain	ts		
Contact's name, title, and department:			
Contact's mailing address:			
Street address)	(City)	(State)	(Zip code)
Phone Number:	Email:		

# **Colorado Local Office Information**

Colorado local office:

		CO	
(Street address)	(City)	(State)	(Zip code)
Colorado local office phone number:			
Collections Manager Information			
Full name of collections Manager:			
Phone number:	Email:		
Experience of collections manager:			

# **QUESTIONS FOR ORGANIZATION**

Is the agency seeking licensure ("Applicant") a debt-purchaser or debt-buyer ONLY (does not take assignment of debts for collection, from other creditors, debt-buyers, or other collection agencies)?

Yes No

Has the Applicant had a business license or registration suspended, canceled, revoked, or subjected to any other disciplinary action (whether a final order or judgment was entered, or not), including a stipulation, final consent order, judgment, or administrative order by any governmental entity, including Colorado; had an application for such license or registration denied, withdrawn, or a similar request to avoid denial?

Yes No If Yes, provide details (provide additional pages and/or documentation, as necessary)

Has the Applicant ever been involved in any voluntary or involuntary bankruptcy, receivership, or insolvency proceedings, or had any unsatisfied judgments or liens against it?

Yes No If Yes, provide details (provide additional pages and/or documentation, as necessary)

Does the Applicant collect debts from consumers in the U.S. military service?	Yes	No	
If Yes, what percentage of your accounts are debts owed by member of the U.S. milita	ıry?		%
Does the Applicant record phone conversations with consumers?	Yes	No	
If Yes, how long are these recordings retained?	_		
License/Registration List			

Provide a list of all current licenses or registrations the Applicant holds as a collection agency, payday lender, or other financial services provider. A separate list containing the same information may substitute the below list. If using this list, attach additional pages if necessary.

Regulatory agency name:	
Regulatory agency address:	
Type of License/Registration:	
License/Registration #:	Date first issued:
Regulatory agency name:	
Regulatory agency address:	
Type of License/Registration:	
License/Registration #:	Date first issued:
Regulatory agency name:	
Regulatory agency address:	

Print name & title			 
Colorado Collection Agency Lic	ense Annlig	cation	

Regulatory agency name:		
Regulatory agency address:		
Type of License/Registration:		
License/Registration #:	Date first issued:	
Regulatory agency name:		
Regulatory agency address:		
Type of License/Registration:		
License/Registration #:	Date first issued:	
Regulatory agency name:		
Regulatory agency address:		
Type of License/Registration:		
License/Registration #:	Date first issued:	

\_\_\_\_\_ Date first issued: \_\_\_\_\_

Corporations should include the signature of the President or other authorized official of the corporation. LLCs should include the signature of the managing member. Partners must sign individually or in accordance with the Partnership Agreement.

# Statements made herein are made under oath. False statement may be punishable as second-degree perjury.

Signature of owner, officer, or partner

Type of License/Registration:

License/Registration #:

olorado Collection Agency License Application

Date

# COLLECTION AGENCY LICENSE COLLECTIONS MANAGER FORM

Statements made herein are made under oath. Omissions may be construed as intentional failure to disclose a material fact and may be grounds for rejection of an application pursuant to § 5-16-120(2), C.R.S.

Legal name of collection agency:

Full name of collections manager:			
Home address:			
(Street address)	(City)	(State)	(Zip code)
Phone number:	Email:		
Date of birth:	Last four of	SSN:	
Employment History			
Provide a complete record of employm companies in which you have or had an periods of time; periods of unemploym same information may substitute the b	n interested as an officer, dire ent should be indicated with	ector, or voting stockhol dates. A current resum	der. Account for all
companies in which you have or had an periods of time; periods of unemploym same information may substitute the b Dates (MM/YY) – Start date:	n interested as an officer, dire ent should be indicated with elow list. Attach additional p TO	ector, or voting stockhol dates. A current resum ages if necessary.	der. Account for all
companies in which you have or had an periods of time; periods of unemploym same information may substitute the b Dates (MM/YY) – Start date: Employer:	n interested as an officer, dire ent should be indicated with elow list. Attach additional pa	ector, or voting stockhol dates. A current resum ages if necessary.	der. Account for all
companies in which you have or had an periods of time; periods of unemploym same information may substitute the b Dates (MM/YY) – Start date: Employer:	n interested as an officer, dire ent should be indicated with elow list. Attach additional pa TO	ector, or voting stockhol dates. A current resum ages if necessary.	der. Account for all
companies in which you have or had an periods of time; periods of unemploym same information may substitute the b Dates (MM/YY) – Start date: Employer: Position:	n interested as an officer, dire ent should be indicated with elow list. Attach additional pa TO	ector, or voting stockhol dates. A current resum ages if necessary.	der. Account for all
companies in which you have or had an periods of time; periods of unemploym same information may substitute the b Dates (MM/YY) – Start date: Employer: Position:	n interested as an officer, dire ent should be indicated with elow list. Attach additional pa TO	ector, or voting stockhol dates. A current resum ages if necessary.	der. Account for all

Position:

#### Duties:

Dates (MM/YY) – Start date:	то	 
Employer:		
Position:		 
Duties:		
Dates (MM/YY) – Start date:	то	 
Employer:		
Position:		 
Duties:		
Dates (MM/YY) – Start date:	то	
Employer:		 
Position:		 
Duties:		

# License/Registration List

Provide a list of all the licenses or registrations you hold, or have held, as a collection agency, debt collector, solicitor, collections manager, lender, mortgage, or other financial services provider (in Colorado or any other state). A current list containing the same information may substitute for the below list. Attach additional pages if necessary.

Regulatory agency name:	
Regulatory agency address:	
Type of License/Registration:	
License/Registration #:	Date first issued:
Regulatory agency name:	
Regulatory agency address:	
Type of License/Registration:	
License/Registration #:	Date first issued:
Regulatory agency name:	
Regulatory agency address:	
Type of License/Registration:	
License/Registration #:	Date first issued:
Regulatory agency name:	
Regulatory agency address:	
Type of License/Registration:	
License/Registration #:	Date first issued:
Regulatory agency name:	
Regulatory agency address:	
Type of License/Registration:	
License/Registration #:	Date first issued:

# **Questions for Collections Manager**

Have you ever been approved as a collections manager by the Administrator of the Colorado Fair Debt Collection Practices Act?

Yes No

If Yes, when and which collection agency were you with at the time approval was granted?

Have you ever been convicted of or pled guilty nolo contendere to a felony?

Yes	No	If Yes, provide details (provide additional pages and/or documentation, as necessary)

Have you ever been convicted of or pled guilty nolo contendere to theft, receiving stolen property, forgery, impersonation, simulation, fraud, fraudulent and deceptive sales and business practices, offenses related to the Uniform Consumer Credit Code, computer crimes, financial transaction devices, or other similar offenses?

Yes No If Yes, provide details (provide additional pages and/or documentation, as necessary)

Are there any pending criminal charges against you for a felony offense, theft, receiving stolen property, forgery, impersonation, simulation, fraud, fraudulent and deceptive sales and business practices, offenses related to the Uniform Consumer Credit Code, computer crimes, financial transaction devices, or other similar offenses?

Yes	No	If Yes, provide details (provide additional pages and/or documentation, as necessary)
105	110	If ites, provide details (provide dualitional pages and or docamentation, as necessary)

Have you, or any organization during a time when you were associated with it as an owner, partner, member if a LLC or association, officer, director, or principal employee ever had a business license or registration suspended, canceled, revoked, or subjected to any other disciplinary action (whether a final order or judgement was entered, or not) by any governmental entity; had an application for such license or registration denied, withdrawn, or a similar request to avoid denial?

Yes	No	If Yes, provide details (provide additional pages and/or documentation, as necessary)
-----	----	---

Have you, or any organization during a time when you were associated with it as an owner, partner, member if a LLC or association, officer, director, or principal employee ever been involved in any voluntary or involuntary bankruptcy, receivership, or insolvency proceedings, or had any unsatisfied judgments or liens against you or such organization?

Yes No if Yes, provide details (provide additional pages and/or documentation, as necessary)

Have you ever been held liable in any civil fraud action in any judicial or administrative proceeding by a federal, state, or local governmental entity?

Yes No If Yes, provide details (provide additional pages and/or documentation, as necessary)

A collections manager must meet the minimum qualifications in § 5-16-119(1)(a), C.R.S. and may have no disqualification as specified in § 5-16-119(2)(a), C.R.S.

Statements made herein are made under oath. False statement may be punishable as second-degree perjury.

Signature of Collections Manager

Date

Print name & title

# COLLECTION AGENCY LICENSE PERSONAL AFFIDAVIT

Each individual owner, member, officer, partner, or sole proprietor is required to submit a completed and signed Personal Affidavit. *Statements made herein are made under oath. Omissions may be construed as intentional failure to disclose a material fact and may be grounds for rejection of an application pursuant to § 5-16-120(2), C.R.S.* 

Legal name of collection agency:

Full name of collections manager:				
Home address:				
(Street address)	(City)	(State)	(Zip code)	
Phone number:	Email:			
Date of birth:	Last four of SSN:			

## Employment History

Provide a complete record of employment and business associations for the last six years, including all companies in which you have or had an interested as an officer, director, or voting stockholder. Account for all periods of time; periods of unemployment should be indicated with dates. A current resume containing the same information may substitute the below list. Attach additional pages if necessary.

Dates (MM/YY) – Start date:	_TO
Employer:	
Position:	
Duties:	
Dates (MM/YY) – Start date:	_TO
Employer:	
Position:	

Duties:

Position:
Duties:
Employer:
Position:
Duties:
Employer:
Duties:
Dates (MM/YY) – Start date: TOTO
Employer:
Position:
Duties:

# License/Registration List

Provide a list of all the licenses or registrations you hold, or have held, as a collection agency, debt collector, solicitor, collections manager, lender, mortgage, or other financial services provider (in Colorado or any other state). A current list containing the same information may substitute for the below list. Attach additional pages if necessary.

Regulatory agency name:	
Regulatory agency address:	
Type of License/Registration:	
License/Registration #:	Date first issued:
Regulatory agency name:	
Regulatory agency address:	
Type of License/Registration:	
License/Registration #:	Date first issued:
Regulatory agency name:	
Regulatory agency address:	
Type of License/Registration:	
License/Registration #:	Date first issued:
Regulatory agency name:	
Regulatory agency address:	
Type of License/Registration:	
License/Registration #:	Date first issued:

# **Questions for Individual**

Have you ever been convicted of or pled guilty nolo contendere to a felony?

Yes No If Yes, provide details (provide additional pages and/or documentation, as necessary)

Have you ever been convicted of or pled guilty nolo contendere to theft, receiving stolen property, forgery, impersonation, simulation, fraud, fraudulent and deceptive sales and business practices, offenses related to the Uniform Consumer Credit Code, computer crimes, financial transaction devices, or other similar offenses?

Yes No If Yes, provide details (provide additional pages and/or documentation, as necessary)

Are there any pending criminal charges against you for a felony offense, theft, receiving stolen property, forgery, impersonation, simulation, fraud, fraudulent and deceptive sales and business practices, offenses related to the Uniform Consumer Credit Code, computer crimes, financial transaction devices, or other similar offenses?

Yes No If Yes, provide details (provide additional pages and/or documentation, as necessary)

Have you, or any organization during a time when you were associated with it as an owner, partner, member if a LLC or association, officer, director, or principal employee ever had a business license or registration suspended, canceled, revoked, or subjected to any other disciplinary action (whether a final order or judgement was entered, or not) by any governmental entity; had an application for such license or registration denied, withdrawn, or a similar request to avoid denial?

Yes	No	If Yes, provide details (provide additional pages and/or documentation, as necessary)
163	NU	If res, provide details (provide dualitorial pages and/or documentation, as necessary)

Have you, or any organization during a time when you were associated with it as an owner, partner, member if an LLC or association, officer, director, or principal employee ever been involved in any voluntary or involuntary bankruptcy, receivership, or insolvency proceedings, or had any unsatisfied judgments or liens against you or such organization?

Yes No If Yes, provide details (provide additional pages and/or documentati	on, as necessary)
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Have you ever been held liable in any civil fraud action in any judicial or administrative proceeding by a federal, state, or local governmental entity?

Yes No If Yes, provide details (provide additional pages and/or documentation, as necessary)

Statements made herein are made under oath. False statement may be punishable as second-degree perjury.

Signature of Individual

Date

Print name & title

Bond Number:

#### COLORADO COLLECTION AGENCY LICENSE SURETY BOND

State of Colorado Administrator Colorado Fair Debt Collection Practices Act Ralph L. Carr Colorado Judicial Center 1300 Broadway, 6<sup>th</sup> Floor, Denver, CO 80203 Phone - (720) 508-6020 Email – <u>car@coag.gov</u> <u>www.coag.gov/car</u>

KNOW ALL PERSONS BY THESE PRESENTS, that I/we\_\_\_\_\_

	(collection agency's legal name) as principal
(hereinafter "licensee") and	as
surety whose address is	are held and
firmly bound unto the Attorney General of the State of Co	lorado (hereinafter "Attorney General") for use of the
PEOPLE OF THE STATE OF COLORADO AND THE ADMINIST	RATOR, COLORADO FAIR DEBT COLLECTION PRACTICES
ACT (hereinafter "the Administrator") in the sum of	

\_ (sum – written out)

thousand dollars (\$\_\_\_\_\_\_), lawful money of the United States to be paid to the Attorney General for the use and benefit of any and all persons, firms, corporations, limited liability companies, and partnerships entrusting to said licensee any account for collection, for which payment to be made we bind ourselves, our heirs, executors, administrators, successors, and assigns, jointly and severally firmly by these presents. The surety's aggregate liability for any and all claims which may arise under this bond shall in no event exceed the amount of this bond.

This bond shall be effective on and after the \_\_\_\_\_day of \_\_\_\_\_, 20\_\_\_\_, or, if left blank, the date of execution shall be the effective date of the bond. The bond shall be effective, if accepted by the Attorney General acting through the Administrator, without notice to the obligors.

The surety shall have the right to terminate or reduce its liability hereunder for future acts only by giving licensee and the Administrator written notice of such termination or reduction of liability, addressed by registered U.S. mail to the licensee at the address above given and to the **Administrator, Colorado Fair Debt Collection Practices Act, Judicial Center, 1300 Broadway, 6<sup>th</sup> Floor, Denver, CO 80203** or its most current address. Such termination or reduction of liability for future acts shall be effective from and after the expiration of **30 days from the receipt of such notice by the Administrator or on such later date as is stated in the notice**; provided, however, that no liability incurred while said bond is in force and prior to said effective date of termination or reduction of liability shall be released or reduced by the giving of such notice. The surety's liability for acts occurring prior to the effective date of cancellation or reduction of liability shall continue for two years after licensee's collection agency license is surrendered, revoked, or has expired.

After giving notice of termination or reduction of liability, the surety may reinstate or increase its liability by the execution and filing of a new bond or by mailing written notice to the Administrator indicating that the surety desires to continue as surety for the licensee and that its notice of termination or reduction of liability is withdrawn and rescinded.

WHEREAS, the licensee is now engaged, or intends to be engaged, in the business of a collection agency in the State of Colorado.

WHEREAS, the purposes of this bond are to insure from and after its effective date and during the term of the license and any renewal and as otherwise provided by law that licensee will, subject to the Colorado Fair Debt Collection Practices Act, make payment of the proceeds of all collections less charges for collection in accordance with the terms of the agreements made between said licensee and all of its clients; that said licensee will, upon written demand, turn over to its clients any and all notes, valuable papers, or evidence of indebtedness which may have been deposited with said licensee by its clients as required by law; and that said licensee, surety, or both will, upon written demand, pay to the Administrator the amount of any verified claims(s) which the Administrator preliminarily determines are correct and unpaid, for the use of licensee's clients.

NOW THEREFORE, the conditions of this bond are such that if the licensee:

- 1. Shall, upon written demand, and subject to the Colorado Fair Debt Collection Practices Act, account for and pay the proceeds of all collections less the charges for collection in accordance with the terms of the agreements made between said licensee and all of its clients, and
- 2. Shall upon written demand, and subject to the Colorado Fair Debt Collection Practices Act, turn over to its clients any and all notes, valuable papers, or evidence of indebtedness which may have been deposited with said licensee by its clients as required by law, and
- 3. Shall, in all respects, faithfully comply with all requirements of the Colorado Fair Debt Collection Practices Act and the rules and regulations of the Administrator relating to the aforesaid license of the licensee.

THEN THIS OBLIGATION IS TO BE NULL AND VOID, BUT OTHERWISE TO REMAIN IN FULL FORCE, VIRTURE AND EFFECT.

Name of collection agency

Signature

Print name

#### SURETY MUST ATTACH POWER OF ATTORNEY.

Surety Signature

[SURETY SEAL}

Date

Date

#### COLORADO COLLECTION AGENCY LICENSE FINANCIAL STATEMENT

Collection Agency Name						
I. Statement of Assets an	ies as of (date)					
Assets						
Cash on Hand		\$				
Cash in Bank						
(a) Operating Accounts		\$				
(b) Other Bank Accounts		\$				
Accounts Receivable		\$				
Property, Furniture & Fixtures	\$					
Other Assets		\$				
TOTAL ASSETS	\$ <u> </u>					
LIABILITIES						
Accounts Payable & Accrued Expenses						
(a) Current	\$					
(b) Long Term		\$				
Taxes payable		\$				
Other Liabilities		\$				
TOTAL LIABILITIES		\$				
TOTAL NET WORTH*	\$					

\*Net Worth must equal Total Assets minus Total Liabilities

IF A NEGATIVE NET WORTH IS REPORTED, ATTACH AN EXPLANATION TO THIS FORM.

#### **II. Trust Account**

§ 5-16-123(1)(a), C.R.S., requires applicants (licensees) at all times to maintain a minimum amount that is the total sum of not less than two thousand five hundred (\$2,500) dollars MORE than all sums due and owing to all clients.

I affirm that applicant (licensee/applicant) is in compliance with requirements of § 5-16-123(1)(a), C.R.S.

-OR-

I affirm that applicant (licensee/applicant) is solely a debt purchaser and pursuant to Rule 3.01(4) is not required to maintain the minimum liquid assets referred to in § 5-16-123(1)(a), C.R.S.

Statements made herein are under oath. False statements may be punishable as second-degree perjury.

Signature of officer, partner, or owner

Date

#### COLORADO COLLECTION AGENCY LICENSE BANK ACCOUNT INFORMATION

Collection Agency Name			
Trust Accounts			
	all your trust accounts below. For any out-occount Affidavit (next section). Attach addit		
Trust account Number:			
Name of Bank:			
Bank's address:			
(Street address)	(City)	(State)	(Zip code)
Bank's phone #:	Bank's fax # (if applicable):		
Person(s) authorized to write checks	s or responsible for this account:		
<b>Operating Accounts</b> Operating account(s) information:	List all your operating accounts below:		
Operating account #:			
Name of Bank:			
Bank's address:			
(Street address)	(City)	(State)	(Zip code)
Bank's phone #:	Bank's fax # (if applicable):		
Person(s) authorized to write checks	s or responsible for this account:		
accounts of applicant/licensee to th	es the above-named banks/associations to le Administrator of the Colorado Fair Debt oath. False statements may be punishable	Collection Praction	ces act at any time

Signature of officer, partner, or owner

Date

# COLORADO COLLECTION AGENCY LICENSE OUT-OF-STATE TRUST ACCOUNT AFFIDAVIT

(Use only for out-of-state trust accounts)

(legal name of collection agency, referred to below as "affiant"), do hereby swear and affirm under penalty of perjury that the following information is true and correct:

- 1. Affiant is licensed as a collection agency by the Administrator of the Colorado Fair Debt Collection Practices Act and/or is applying for a Colorado collection agency license.
- 2. Affiant maintains one or more trust accounts ("account") in a state(s) other than the State of Colorado. Provide the trust account number, name, address, and telephone number of the bank: (For each trust account submit a separate affidavit).

Trust Account No:	

Bank Name: \_\_\_\_\_

Bank Address:

Phone No:

- 3. The account is used for the benefit of affiant's clients located in the State of Colorado. The account may also be used for the benefit of affiant's other clients.
- 4. The funds maintained in the account contain, at all times, sufficient funds to pay all sums due and owing to all of affiant's clients.
- 5. The funds maintained in the account are used only for purposes of paying affiant's clients and the account is not used as an operating account.
- 6. Affiant acknowledges that the account, although not maintained in a financial institution within the State of Colorado, may be attached upon order of a Colorado court and authorizes such attachment.
- 7. Corporations should include the signature of the President or other authorized official of the corporation. LLCs should include the signature of the managing member. Partners must sign individually or in accordance with the Partnership Agreement. Attach additional pages if necessary. **Statements made herein are made under oath. False statements may be punishable as second-degree perjury.**

Statements made herein are under oath. False statements may be punishable as second-degree perjury.

Signature of officer, partner, or owner

Date

## COLORADO COLLECTION AGENCY LICENSE COLLECTOR AND SOLICITOR LIST

Provide a current list of the full names of all debt collectors, including aliases, and solicitors currently employed by the collection agency that will be contacting, collecting or attempting to collect debts from Colorado consumers or will be soliciting accounts from creditors with a place of business located in Colorado. Debt collectors may use one alias consisting of both a first and last name but may not use the same alias. Attach additional pages if necessary.

Debt collectors (include alias if applicable)	<u>Solicitors</u>

Legal name of collection agency: \_\_\_\_\_

Statements made herein are under oath. False statements may be punishable as second-degree perjury.

Signature of officer, partner, or owner

Date

#### COLORADO COLLECTION AGENCY LICENSE BRANCH LOCATION LIST

You must list any branch office that contacts Colorado residents or collects for clients with a place of business in Colorado. Do not include the principal place of business. Attach additional pages if necessary.

Legal name of collection agency: \_\_\_\_\_

Branch office address	Branch office phone number

Statements made herein are under oath. False statements may be punishable as second-degree perjury.

Signature of officer, partner, or owner

Date

#### COLORADO FAIR DEBT COLLECTION PRACTICES ACT LICENSE VERIFICATION FORM

**Applicant:** Complete the top of this form and mail it to all jurisdictions where licensed as a collection agency, debt collector, payday lender or other financial services provider. Copy the form and use as needed.

**Regulator:** Please complete the bottom part of this form and send it to us at:

Colorado Department of Law Consumer Credit Unit Ralph L. Carr Colorado Judicial Center 1300 Broadway, 6<sup>th</sup> Floor Denver, CO 80203 <u>car@coag.gov</u>

APPLICANT SECTION					
Applicant Name:	Principal Address:				
State & License Number:	Type of	License:	Original License Date:		
Trade Name(s) used in state where licensed:		Names of Senior Officers, Owners, Partners, Managers:			
STATE REGULATOR SECTION					
1. Is the above applicant licensed/regulated by	Yes No				
2. Is the information provided by the applican	Yes No				
3. Are there significant, unresolved complaint <i>If Yes, Provide details</i>	Yes No				
4. Have you taken any disciplinary, administrative, or legal action(s) against applicant? Yes No If Yes, provide details					
5. Are there any pending or contemplated disciplinary, administrative, or legal action(s) against applicant? If Yes, provide details					
Name of person completing this form:					
Title:		D	Pate:		
Phone Number:					