



# ACCESSIBILITY PROGRESS-TO-DATE REPORT HOUSE BILL 24-1454

JULY 1, 2024

COLORADO DEPARTMENT OF LAW  
INFORMATION TECHNOLOGY UNIT

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# Introduction

This progress-to-date report outlines the Department of Law's (DOL) ongoing initiatives and achievements in enhancing the accessibility of our front-facing webpages. Committed to creating an inclusive digital environment, we have been working towards meeting the accessibility standards contained within HB 21-1110 and HB 24-1454. This report outlines the steps taken, including audits, training, and implementation of essential accessibility features. Our efforts reflect our dedication to ensuring our online presence is accessible to all users.

## Summary of Efforts

### Front Facing Websites

1. [Colorado Department of Law](#)
  - a. Site Description: The Colorado Attorney General's Office website provides information about the Attorney General's role, ongoing initiatives, and available resources for the public. It features sections on consumer protection, legal opinions, victim assistance, and various licensing details. The site also offers tools for filing complaints and accessing public records as well as career opportunities and media updates.
2. [Opioid Settlement Funding](#)
  - a. Site Description: The Colorado Attorney General's Settlement Funding site provides detailed information about financial distributions from the various opioid settlements within Colorado. It includes data visualization tools and interactive maps to explore how settlement funds are allocated across various regions and purposes. The site aims to offer transparency regarding the use of these funds.
3. [Peace Officer Standards and Training \(POST\)](#)
  - a. Site Description: The Colorado Peace Officer Standards and Training (POST) website provides information on the certification, training, and ongoing education of peace officers and reserve officers in Colorado. It includes resources for law enforcement academies, certification processes, mandated training, grants, and compliance oversight. The site also offers forms, guidelines, and updates related to law enforcement standards and practices.
4. [Safe2Tell](#)
  - a. Site Description: The Safe2Tell website provides a platform for anonymously reporting concerns or threats related to safety. It encourages users to report any suspicious activity or potential harm to themselves, friends, family, schools, or the community. The site offers multiple reporting options, including online forms, a mobile app, and a 24/7 telephone hotline. Additionally, it provides

resources and guidelines for students, parents, schools, and law enforcement to promote safety and prevent violence.

5. [StopFraudColorado](#) and [NoMasFraudeColorado](#)

- a. Site Description: The StopFraudColorado and NoMasFraudeColorado websites, managed by the Consumer Protection Section of the Colorado Attorney General's Office, serve as a comprehensive resource for educating the public about various types of fraud and scams in English and Spanish. The websites provide information on common fraud schemes, offer tips for prevention, and include tools for filing complaints. Additionally, the websites provide information on recent legal court cases and settlements and encourage users to stay informed through newsletters and alerts.

6. Salesforce(SF) Sites and forms

a. [Colorado Privacy Act Comments](#)

- i. Site Description: The Colorado Privacy Act Comments portal serves as a resource for public comments regarding the Colorado Privacy Act. The site specifically provides feedback received from the public as part of the rule making process.

b. [Complaint Submissions](#)

- i. Site Description: The complaint submissions portal serves as a digital platform where individuals can file complaints regarding issues and concerns, ensuring that public feedback is systematically recorded and addressed by the appropriate entity.

c. [Colorado Peace Officer Standards and Training \(POST\) Dashboard](#)

- i. Site Description: Per section 24-31-303(1)(r), C.R.S., POST maintains a database that contains information related to certain actions by a peace officer. Please visit [the site](#) to learn more.

## Key Activities and Milestones

1. Formation of an Accessibility Working Group

- a. Established a team for overseeing and implementing accessibility improvements.
- b. The team includes members from web development, design, content, and technology teams.

2. Accessibility Audit

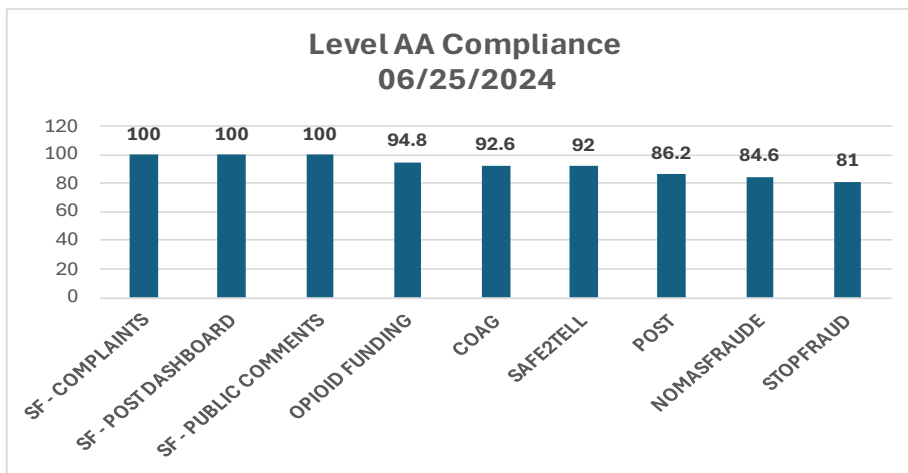
- a. Conducted a review of all front-facing webpages.
- b. Deployed an automated web accessibility scoring tool, Siteimprove.
- c. Identified key areas for further assessment.

3. Implementation of Immediate Fixes and Processes

- a. Addressed critical accessibility issues identified, such as alternative text for images, color contrast, proper use of headings, and fonts.

- b. Identified over 2,300 documents for review, including having removed over 100 + documents. In addition, procured a PDF remediation software tool to better assist in PDF remediation processes.
  - c. Hired a vendor for development and remediation of StopFraudColorado and NoMasFraudeColorado websites.
  - d. Incorporated accessibility requirements into procurement processes.
  - e. Deployed an accessibility statement across all front-facing websites, including a dedicated email and telephone number.
4. Training and Awareness
    - a. Provided training access for identified internal web developers, designers, and content creators for accessibility standards and best practices.
  5. Personnel
    - a. Created a new position, and hired the Accessibility Project Coordinator to facilitate compliance, remediation, education, training, and reporting efforts.

### Siteimprove Level AA Compliance Metrics



### Conclusion

The Department of Law has made significant progress in improving the accessibility of our front-facing webpages. While our efforts are ongoing, our commitment to continuous improvement is paving the way for a more inclusive and accessible digital experience. We will continue to prioritize accessibility in all our web-related activities and ensure that our digital presence is accessible to all users.

For further information or to provide feedback, please contact our Accessibility team at [accessibility@coag.gov](mailto:accessibility@coag.gov) or by calling (720) 508-6411.