



# ACCESSIBILITY PROGRESS-TO-DATE REPORT HOUSE BILL 24-1454

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COLORADO DEPARTMENT OF LAW  
INFORMTION TECHNOLOGY UNIT

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## Introduction

This progress-to-date report outlines the Department of Law's (DOL) ongoing initiatives and achievements in enhancing the accessibility of our front-facing webpages and other digital content. Committed to creating an inclusive digital environment, we have been working towards meeting the accessibility standards contained within HB 21-1110 and HB 24-1454. This report outlines steps taken in planning and reporting, compliance and enforcement, training and resources, and program support. Our efforts reflect our dedication to ensuring our online presence is accessible to all users.

## Summary of Efforts

### Front-Facing Websites

#### Colorado Department of Law

Site Description: The [Colorado Department of Law/Attorney General's Office website](#) provides information about the Attorney General's role, ongoing initiatives, and available resources for the public. It features sections on consumer protection, legal opinions, victim assistance, and various licensing details. The site also offers tools for filing complaints and accessing public records as well as career opportunities and media updates.

#### Opioid Settlement Funding

Site Description: The [Colorado Attorney General's Settlement Funding website](#) provides detailed information about financial distributions from the various opioid settlements within Colorado. It includes data visualization tools and interactive maps to explore how settlement funds are allocated across various regions and purposes. The site aims to offer transparency regarding the use of these funds.

## Peace Officer Standards and Training (POST)

Site Description: The [Colorado Peace Officer Standards and Training \(POST\) website](#) provides information on the certification, training, and ongoing education of peace officers and reserve officers in Colorado. It includes resources for law enforcement academies, certification processes, mandated training, grants, and compliance oversight. The site also offers forms, guidelines, and updates related to law enforcement standards and practices.

## Safe2Tell

Site Description: The [Safe2Tell website](#) provides a platform for anonymously reporting concerns or threats related to safety. It encourages users to report any suspicious activity or potential harm to themselves, friends, family, schools, or the community. The site offers multiple reporting options, including online forms, a mobile app, and a 24/7 telephone hotline. Additionally, it provides resources and guidelines for students, parents, schools, and law enforcement to promote safety and prevent violence.

## Stop Fraud Colorado and No Mas Fraude Colorado

Site Description: The [Stop Fraud Colorado website](#) and [No Mas Fraude Colorado website](#), managed by the Consumer Protection Section of the Colorado Attorney General's Office, serve as a comprehensive resource for educating the public about various types of fraud and scams in English and Spanish. The websites provide information on common fraud schemes, offer tips for prevention, and include tools for filing complaints. Additionally, the websites provide information on recent legal court cases and settlements and encourage users to stay informed through newsletters and alerts.

## Salesforce (SF) sites and forms

### Colorado Privacy Act Comments

Site Description: The [Colorado Privacy Act Comments portal](#) serves as a resource for public comments regarding the Colorado Privacy Act. The site specifically provides feedback received from the public as part of the rule making process.

### Complaint Submissions

Site Description: The [complaint submissions portal](#) serves as a digital platform where individuals can file complaints regarding issues and concerns, ensuring that public feedback is systematically recorded and addressed by the appropriate entity.

### Colorado Peace Officer Standards and Training (POST) Dashboard

Site Description: Per section 24-31-303(1)(r), C.R.S., POST maintains [Colorado Peace Officer Standards and Training Dashboard](#) that contains information related to certain actions by a peace officer.

## Key Activities and Milestones

In the Department of Law's commitment to providing equitable digital access, an Accessibility Project Coordinator has been hired and onboarded to facilitate compliance, remediation, education, training, and reporting efforts. These efforts include the following:

### Planning and Reporting

- Created and posted Progress-To-Date Reports demonstrating the Department's initiatives and achievements in enhancing accessibility.
- Used automated web accessibility scoring tool, Siteimprove, to identify and prioritize accessibility issues.
- Established a process for tracking and approval of any areas of undue burden.

## Compliance and Enforcement

- Identified and fixed critical issues touching numerous web pages.
- Deployed CommonLook for document remediation and learned how to use CommonLook for remediation of various document types.
- Addressed web accessibility issues such as images without alternative text, heading or heading structure issues, hyperlinks, and more.
- Established a complaint intake and tracking process to address requests for redress of any inaccessible documents or other accommodations. At this point, no digital accessibility related complaints have been received.

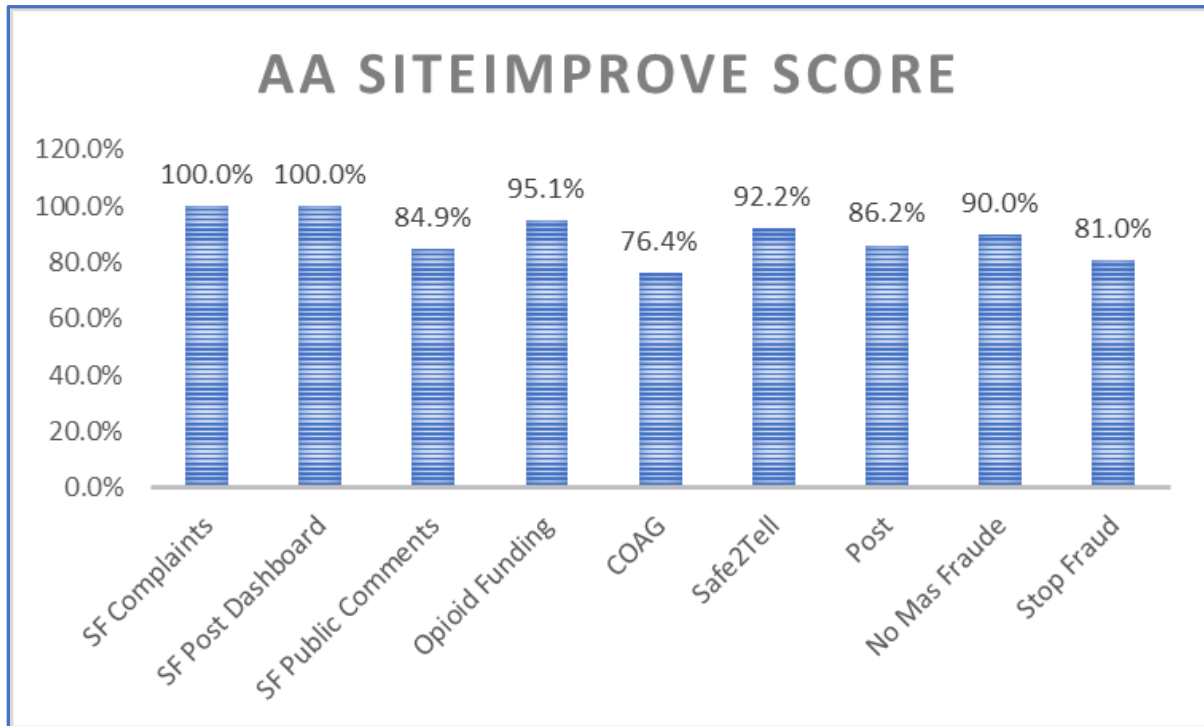
## Training and Resources

- Began training staff in CommonLook to remediate documents.
- Attended Government Innovation Colorado by Public Sector Network and the Assistive Technology Expo by University of Colorado's Center for Inclusive Design and Engineering.
- Created and launched a Digital Accessibility Hub intranet site with accessibility related information and training tools.
- Created an accessibility awareness presentation, In partnership with Human Resources and Civil Litigation and Employment Law, for Department leaders.

## Program Support

- Worked with Program staff to understand accessibility requirements and remediate digital content on our web pages.

## SitelImprove Level AA Compliance Metrics



*AA SiteImprove Scores 1: Scores for all COAG sites as illustrated in the graph above shows the Salesforce Complaints score at 100 percent, Salesforce POST Dashboard at 100 percent, Salesforce Public Comments at 84.9 percent, Opioid Funding at 95.1 percent, COAG at 76.4 percent, Safe2Tell at 92.2 percent, POST at 86.2 percent, No Mas Fraude at 90 percent, and Stop Fraud at 81 percent.*

## Conclusion

The Department of Law has made significant progress in improving the accessibility of our front-facing webpages. While our efforts are ongoing, our commitment to continuous improvement is paving the way for a more inclusive and accessible digital experience. We will continue to prioritize accessibility in all our web-related activities and ensure that our digital presence is accessible to all users.

For further information or to provide feedback, please contact our Accessibility team at [accessibility@coag.gov](mailto:accessibility@coag.gov) or by calling (720) 508-6411.