



# ACCESSIBILITY PROGRESS-TO-DATE REPORT HOUSE BILL 24-1454

DECEMBER 31, 2024

COLORADO DEPARTMENT OF LAW  
INFORMATION TECHNOLOGY UNIT

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## Introduction

This progress-to-date report outlines the Department of Law's (DOL) ongoing initiatives and achievements in enhancing the accessibility of our front-facing webpages and other digital content. Committed to creating an inclusive digital environment, we have been working towards meeting the accessibility standards contained within HB 21-1110 and HB 24-1454. This report outlines steps taken in planning and reporting, compliance and enforcement, training and resources, and program support. Our efforts reflect our dedication to ensuring our online presence is accessible to all users.

### Front Facing Websites

#### 1. [Colorado Department of Law](#)

- a. Site Description: The Colorado Attorney General's Office website provides information about the Attorney General's role, ongoing initiatives, and available resources for the public. It features sections on consumer protection, legal opinions, victim assistance, and various licensing details. The site also offers tools for filing complaints and accessing public records as well as career opportunities and media updates.

#### 2. [Opioid Settlement Funding](#)

- a. Site Description: The Colorado Attorney General's Settlement Funding site provides detailed information about financial distributions from the various opioid settlements within Colorado. It includes data visualization tools and interactive maps to explore how settlement funds are allocated across various regions and purposes. The site aims to offer transparency regarding the use of these funds.

#### 3. [Peace Officer Standards and Training \(POST\)](#)

- a. Site Description: The Colorado Peace Officer Standards and Training (POST) website provides information on the certification, training, and ongoing education of peace officers and reserve officers in Colorado. It includes resources for law enforcement academies, certification processes, mandated training, grants, and

compliance oversight. The site also offers forms, guidelines, and updates related to law enforcement standards and practices.

4. [Safe2Tell](#)

- a. Site Description: The Safe2Tell website provides a platform for anonymously reporting concerns or threats related to safety. It encourages users to report any suspicious activity or potential harm to themselves, friends, family, schools, or the community. The site offers multiple reporting options, including online forms, a mobile app, and a 24/7 telephone hotline. Additionally, it provides resources and guidelines for students, parents, schools, and law enforcement to promote safety and prevent violence.

5. [StopFraudColorado](#) and [NoMasFraudeColorado](#)

- a. Site Description: The StopFraudColorado and NoMasFraudeColorado websites, managed by the Consumer Protection Section of the Colorado Attorney General's Office, serve as a comprehensive resource for educating the public about various types of fraud and scams in English and Spanish. The websites provide information on common fraud schemes, offer tips for prevention, and include tools for filing complaints. Additionally, the websites provide information on recent legal court cases and settlements and encourage users to stay informed through newsletters and alerts.

6. Salesforce (SF) Sites and forms

a. [Colorado Privacy Act Comments](#)

1. Site Description: The Colorado Privacy Act Comments portal serves as a resource for public comments regarding the Colorado Privacy Act. The site specifically provides feedback received from the public as part of the rule making process.

b. [Complaint Submissions](#)

1. Site Description: The complaint submissions portal serves as a digital platform where individuals can file complaints regarding issues and concerns, ensuring that public feedback is systematically recorded and addressed by the appropriate entity.

c. [Colorado Peace Officer Standards and Training \(POST\) Dashboard](#)

1. Site Description: Per section 24-31-303(1)(r), C.R.S., POST maintains a database that contains information related to certain actions by a peace officer.

## Key Activities and Milestones

In furtherance of the Department of Law's commitment to providing equitable digital access, an Accessibility Project Coordinator has been hired and onboarded to facilitate compliance, remediation, education, training, and reporting efforts. These efforts include the following:

### Planning and Reporting

- Created and posted Progress-To-Date Reports demonstrating the Department's initiatives and achievements in enhancing accessibility.
- Utilized automated digital accessibility scoring tool to evaluate web content for compliance with accessibility standards and obtained detailed insights to identify potential areas of opportunity for improvement.
- Defined and initiated the implementation process for managing undue burden requests.

### Compliance and Enforcement Accessibility Enhancements

- Identified and fixed critical issues touching numerous web pages.
- Deployed CommonLook for document remediation.
- Addressed digital accessibility issues such as images without alternative text, heading or heading structure issues, hyperlinks, videos without proper transcript and captioning.

- Clearly defined roles to ensure accountability and clarity within the department to prevent duplication of efforts, further define responsibilities, and to enhance efficiency within the department.
- Established a complaint intake and tracking process to address requests for redress of any inaccessible documents or other accommodations. At this point, no digital accessibility related complaints have been received.

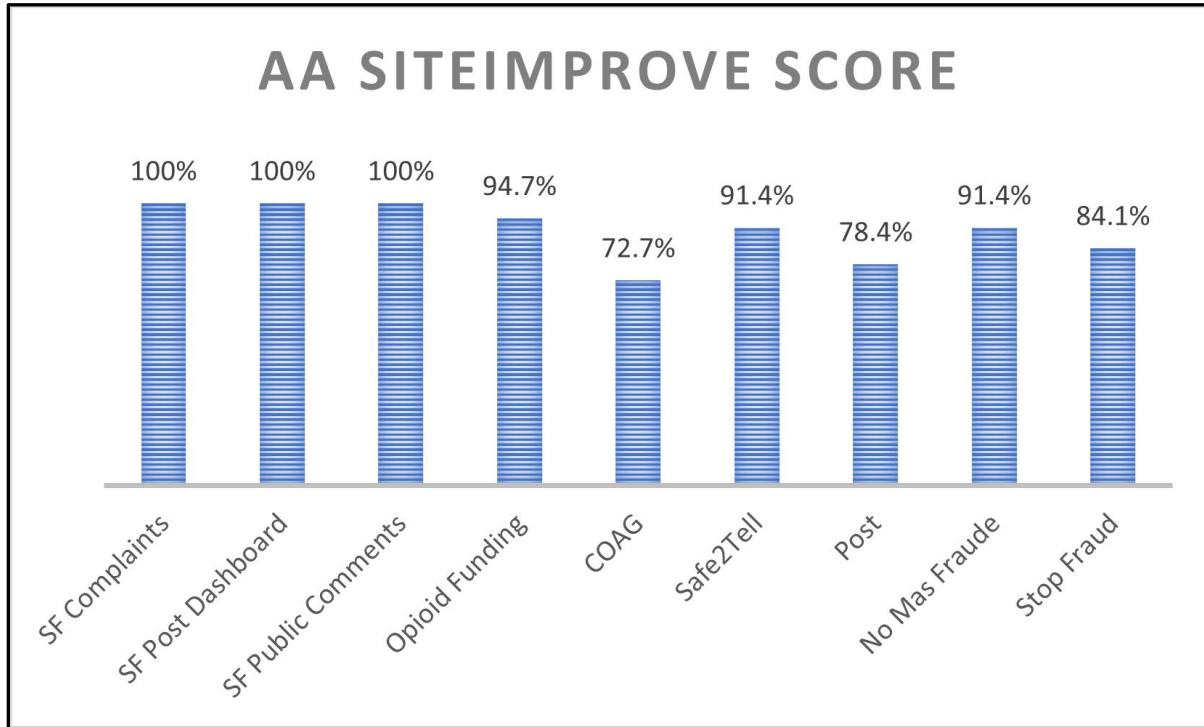
### Training and Resources

- Expanded learning resources on internal DOL Digital Accessibility Hub website.
- Developed a comprehensive presentation for delivery of Digital Accessibility information individually to all DOL Sections.
- Began presenting Digital Accessibility information to individual DOL sections.
- Designed a digital accessibility training plan to ensure inclusivity and compliance.
- Launched interactive DOL office hour sessions to provide information, answer questions, and showcase common accessibility solutions.

### Program Support

- Delivered training targeted to different job responsibilities.
- Clarified digital accessibility components and provided assistance to staff in the remediation of various forms of digital content.

## Siteimprove Level AA Compliance Metrics



**AA Siteimprove Scores:** Scores for all COAG sites as illustrated in the graph above shows the Salesforce Complaints score at 100 percent, Salesforce POST Dashboard at 100 percent, Salesforce Public Comments at 100 percent, Opioid Funding at 94.7 percent, COAG at 72.7 percent, Safe2Tell at 91.4 percent, POST at 78.4 percent, No Mas Fraude at 91.4 percent, and Stop Fraud at 84.1 percent.

### Conclusion

The Department of Law has made significant progress in improving the accessibility of our front-facing webpages and increasing office awareness of the digital accessibility law. While our efforts are ongoing, our commitment to continuous improvement is paving the way for a more inclusive and accessible digital experience. We will continue to prioritize accessibility in all our web-related activities and ensure that our digital presence is accessible to all users.

For further information or to provide feedback, please contact our Accessibility team at [accessibility@coag.gov](mailto:accessibility@coag.gov) or by calling (720) 508-6411.