ACCESSIBILITY PROGRESS-TO-DATE REPORT
HOUSE BILL 24-1454

MARCH 31, 2025

COLORADO DEPARTMENT OF LAW
INFORMTION TECHNOLOGY UNIT

Contents

Introduction

This progress-to-date report outlines the Department of Law's (DOL) ongoing initiatives and achievements in enhancing the accessibility of our front-facing webpages and other digital content. Committed to creating an inclusive digital environment, we have been working towards meeting the accessibility standards contained within HB 21-1110 and HB 24-1454. This report outlines steps taken in planning and reporting, compliance and enforcement, and training and resources. Our efforts reflect our dedication to ensuring our online presence is accessible to all users.

Front Facing Websites

1. Colorado Department of Law

   a. Site Description: The Colorado Attorney General's Office website provides information about the Attorney General's role, ongoing initiatives, and available resources for the public. It features sections on consumer protection, legal opinions, victim assistance, and various licensing details. The site also offers tools for filing complaints and accessing public records as well as career opportunities and media updates.

2. Opioid Settlement Funding

   a. Site Description: The Colorado Attorney General's Settlement Funding site provides detailed information about financial distributions from the various opioid settlements within Colorado. It includes data visualization tools and interactive maps to explore how settlement funds are allocated across various regions and purposes. The site aims to offer transparency regarding the use of these funds.

3. [Peace Officer Standards and Training (POST)](#)

   a. Site Description: The Colorado Peace Officer Standards and Training (POST) website provides information on the certification, training, and ongoing education of peace officers and reserve officers in Colorado. It includes resources for law enforcement academies, certification processes, mandated training, grants, and compliance oversight. The site also offers forms, guidelines, and updates related to law enforcement standards and practices.

4. [Safe2Tell](#)

   a. Site Description: The Safe2Tell website provides a platform for anonymously reporting concerns or threats related to safety. It encourages users to report any suspicious activity or potential harm to themselves, friends, family, schools, or the community. The site offers multiple reporting options, including online forms, a mobile app, and a 24/7 telephone hotline. Additionally, it provides resources and guidelines for students, parents, schools, and law enforcement to promote safety and prevent violence.

5. [StopFraudColorado](#) and [NoMasFraudeColorado](#)

   a. Site Description: The StopFraudColorado and NoMasFraudeColorado websites, managed by the Consumer Protection Section of the Colorado Attorney General's Office, serve as a comprehensive resource for educating the public about various types of fraud and scams in English and Spanish. The websites provide information on common fraud schemes, offer tips for prevention, and include tools for filing complaints. Additionally, the websites provide information on recent legal court cases and settlements and encourage users to stay informed through newsletters and alerts.

6. Salesforce (SF) Sites and forms

   a. Colorado Privacy Act Comments

      i. Site Description: The Colorado Privacy Act Comments portal servers as a
          resource for public comments regarding the Colorado Privacy Act. The site
          specifically provides feedback received from the public as part of the rule
          making process.

   b. Complaint Submissions

      i. Site Description: The complaint submissions portal serves as a digital
          platform where individuals can file complaints regarding issues and concerns,
          ensuring that public feedback is systematically recorded and addressed by
          the appropriate entity.

   c. Colorado Peace Officer Standards and Training (POST) Dashboard

      i. Site Description: Per section 24-31-303(1)(r), C.R.S., POST maintains a
          database that contains information related to certain actions by a peace
          officer.

   d. Consumer Credit Unit License Holder Reports

      i. Site Description: The Consumer Credit Unit regulates (through
          licensure/registration programs) companies and individuals involved in
          consumer lending, debt collection, debt management, and student loan
          servicing. The Consumer Credit Unit License Holder Reports allows users to
          search for and download a report of companies licensed or registered by the
          Consumer Credit Unit.

Key Activities and Milestones

In furtherance of the Department of Law's commitment to providing equitable digital access, an Accessibility Project Coordinator has been hired and onboarded to facilitate compliance through training and other ongoing efforts which include:

Planning and Reporting

- Creating and posting Progress-To-Date Reports demonstrating the Department's initiatives and achievements in enhancing accessibility.
- Utilizing automated digital accessibility scoring tool to evaluate web content for compliance with accessibility standards and obtain detailed insights to identify potential areas of opportunity for improvement.
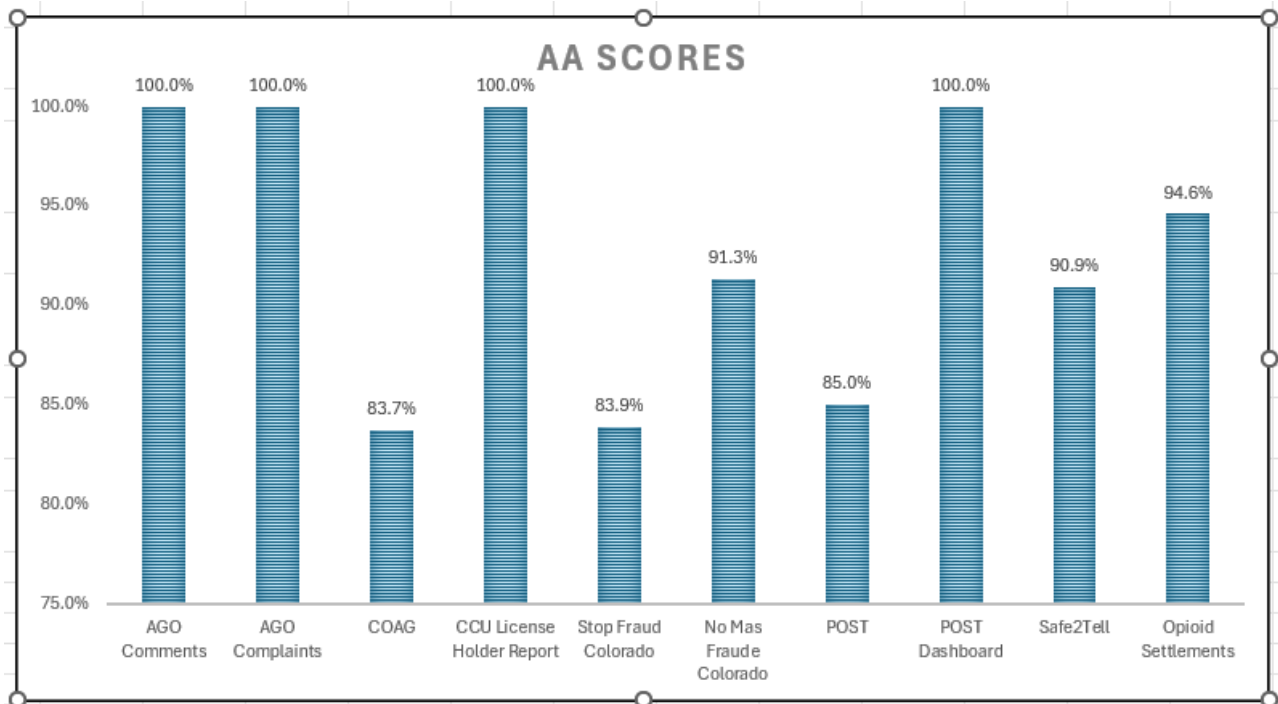
Compliance and Enforcement

- Identifying and fixing critical issues touching numerous web pages.
- Addressing digital accessibility issues such as images without alternative text, heading or heading structure issues, hyperlinks, and more.
- Monitoring complaint intake and tracking process to address requests for redress of any inaccessible documents or other accommodations.
- Evaluating tools and platforms for compliance with accessibility standards.

Training and Resources

- Expanding learning resources on internal DOL Digital Accessibility Hub website.
- Conducting interactive training sessions and office hours to focus on education, address questions, and showcase common accessibility solutions.
- Collecting feedback on training session content and delivery.

Siteimprove Level AA Compliance Metrics

AA SCORES

AGO Comments	100.0%
AGO Complaints	100.0%
COAG	83.7%
CCU License Holder Report	100.0%
Stop Fraud Colorado	83.9%
No Mas Fraude Colorado	91.3%
POST	85.0%
POST Dashboard	100.0%
Safe2Tell	90.9%
Opioid Settlements	94.6%

AA Siteimprove Scores: Scores for all COAG sites as illustrated in the graph above which shows the *Salesforce Comments score at 100 percent, Salesforce Complaints score at 100 percent, COAG at 83.7 percent, Salesforce CCU License Holder Report at 100 percent, Stop Fraud Colorado at 83.9 percent, No Mas Fraude at 91.3 percent, POST at 85 percent, Salesforce POST Dashboard at 100 percent, Safe2Tell at 90.9 percent and Opioid Funding at 94.6 percent.*

Conclusion

The Department of Law continues to improve the accessibility of our front-facing webpages and increasing office awareness of the digital accessibility law. While our efforts are ongoing, our commitment to continuous improvement is paving the way for a more inclusive and accessible digital experience. We will continue to prioritize accessibility in all our web-related activities and efforts towards ensuring that our digital presence is accessible to all users.

For further information or to provide feedback, please contact our Accessibility team at accessibility@coag.gov or by calling (720) 508-6411.