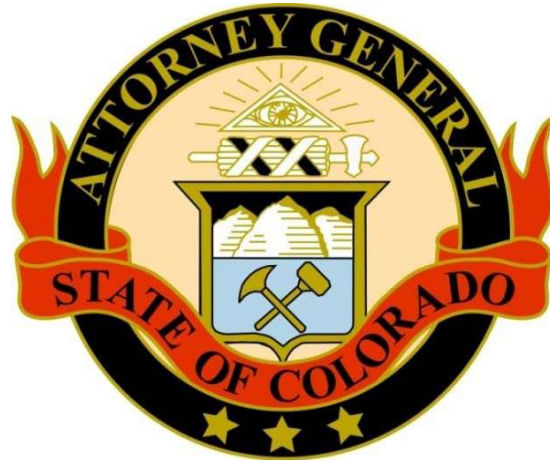




COLORADO
DEPARTMENT OF LAW
FY 2025-26
Strategic Plan Performance Report
July 15, 2026

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Vision

At the Colorado Department of Law (“DOL” or “Department”), we are committed to serving as the “People’s Lawyer.” The vision for our work at the DOL is:

“Together, we serve the people of Colorado, advancing the rule of law, protecting our democracy, and promoting justice for all.”

Values

To guide how we implement this vision, the DOL follows four core values—we are principled public servants who are innovative and better together.

<u>PRINCIPLED</u>	<u>PUBLIC SERVANTS</u>	<u>INNOVATIVE</u>	<u>BETTER TOGETHER</u>
• We act with integrity. • We do our best. • We deliver excellent work. • We are transparent.	• We uphold the rule of law and serve all the people of Colorado. • We are engaged and empathetic. • We act with humility. • We serve our client agencies.	• We act with courage. • We seek and create opportunities for others. • We are creative problem solvers. • We are committed to continuous improvement.	• We are inclusive and diverse. • We work as a team. • We are respectful of others. • We have fun.

Priorities

The DOL has a special opportunity to demonstrate how government can work efficiently, effectively, and fairly. By doing so, the DOL advances our constitutional commitment to work towards a more perfect union and serve the people of Colorado.

The DOL aims to achieve its vision and accomplish its mission through these priorities set by the Attorney General:

- **Defending the Rule of Law**: Advancing the principles of justice, freedom, and equality for all.
- **Addressing the Opioid Epidemic**: Fighting the opioid epidemic through accountability, collaboration, and innovation.
- **Improving the Criminal Justice System and Protecting Public Safety**: Keeping communities safe through smarter, fairer response to crime.
- **Protecting Consumers**: Allowing responsible businesses to thrive by holding bad actors accountable.
- **Protecting Colorado’s Land, Air, and Water**: Preserving and protecting Colorado’s precious and limited natural resources.
- **Engaging Colorado Communities**: Building relationships and engaging in meaningful dialogue with communities across Colorado.

Performance Measures

As described in the DOL SMART Act Strategic Plan, the DOL is engaged in a comprehensive performance management planning process across the organization to better align our performance metrics with our priorities.

The chart below depicts the progress the DOL has made on a variety of performance measures for FY2025-26, through July 7, 2026.

Performance Measure	Target Annual Goal	Actual to date through June 30, 2026
Provide quality legal counsel and representation to client agencies as measured by a satisfactory or greater rating in the annual survey:	9.5/10	9.3
Total number of open client agency cases at the end of the fiscal year:	13,500	14,846
Staff hours invested in statewide opioid efforts:	11,000	9,691
The number of judicial districts provided with litigation support:	23	23
The number of basic, reserve, and provisional certifications issued (POST):	NA	718
<i>Basic</i>	NA	680
<i>Provisional</i>	NA	38
<i>Reserve</i>	NA	0
The number of online training programs offered by the POST in-service training program:	19	25
The number of in-person training programs offered by the POST in-service training program:	35	26
*The number of distinct law enforcement courses taken online or in-person through the POST grant program:	90,000	31,957
*The number of online training courses completed through the grant program and the POST in-service training:	90,000	34,769
*The number of in-person training courses completed through the grant program and the POST in-service training program:	3,000	1,111
*The dollar amount of grants funded in rural and urban law enforcement communities:	\$2.8M	\$2,341,720
The number of Securities case investigations opened:	25	27
The number of Insurance case investigations opened:	200	96
The number of Special Prosecution case investigations opened:	125	134
The number of Securities cases filed:	8	11
The number of Insurance cases filed:	60	25
The number of Special Prosecution cases filed:	75	35
The number of Criminal Appeals briefs filed:	1,000	775

Performance Measure	Target Annual Goal	Actual to date through June 30, 2026
The backlog number of Criminal Appeals briefs due:	309	418
The percentage change in backlog from previous year:	-5%	-4%
The percentage of actionable Safe2Tell reports	90%	97.60%
The percentage of Safe2Tell reports that are processed, reviewed, disseminated to local partners, and closed within 30 days:	90%	96.10%
The total number of Consumer Protection investigations opened:	100	115
The total number of Consumer Protection settlements/judgments obtained:	40	38
The number of data breaches reviewed:	225	239
The number of engagements with state agencies advised on data privacy and cybersecurity:	150	407
Investigate and resolve 90% of complaints within 60 days or less:		
<i>UCCC</i>	90.00%	89%
<i>Debt Management</i>	90.00%	40%
<i>Debt Collection</i>	90.00%	87%
The percentage of complaints closed, with consumer education included:	80%	97%
The number of Medicaid Fraud, Abuse & Neglect case (civil and criminal) investigations opened:	140	117
The number of Medicaid Fraud, Abuse & Neglect criminal cases filed and civil cases settled:	20	18
The number of enforcement actions partnered with client agencies to protect our land, air and water:	125	150
The number of staff hours invested in protecting the Colorado River:	10,600	17,808
The percentage of counties visited by the Attorney General for meetings and public events:	35%	38%

*These numbers will change with final fiscal year data by August 7 and will be updated for the November 1, 2026, report