

# STATE OF COLORADO

## COLLECTION AGENCY BOARD

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### THIRD PARTY CONTACT - BUSINESS CARDS

The Collection Agency Board has received numerous questions and complaints about third party contact. At its February 24, 1989 meeting, the Board took the following position with regard to business cards of debt collectors and collection agencies.

Business cards containing any reference to collections or debt collectors may not be left in or near the entrance to a residence. Because a residence may be shared with other individuals and other visitors may approach the entrance, improper third party communication may result. Such business cards should be placed in a sealed envelope with the consumer's name and no return address, symbol, or mark which could indicate the agency's business. This position is based on §§12-14-104(1)(d) and (e) and 12-14-108(1)(g) and (h), C.R.S. (1985).

A card which does not reveal debt collection in the agency's name, individual's title or occupation, or description of the business is acceptable. Cards left by registered solicitors with prospective clients may of course contain the above information.